



Every cancer. Every life.®

## Frequently Asked Questions Cycle 300 Miles in March Facebook Challenge

### About the American Cancer Society

The American Cancer Society (ACS) is the leading cancer-fighting organization with a vision of ending cancer as we know it, for everyone. We are the only organization working to improve the lives of people with cancer and their families through advocacy, research, and patient support, to ensure everyone has an opportunity to prevent, detect, treat, and survive cancer.

### What is a Facebook Challenge?

A Facebook Challenge is a virtual fundraising event that takes place over a one-to two-month period. The goal is to raise money through a Facebook fundraiser for a cause you care about by completing the Challenge activity and posting about your progress to ask for and encourage donations from your Facebook friends. A Challenge also comes with a Facebook group, so you don't have to do it alone! In the group, you will find a community of other wonderful individuals taking on the Challenge right beside you. If you haven't yet, join the Facebook Group [here](#). Donors to your fundraiser will have the option to cover processing fees, but Facebook will never take a cut! The proceeds collected from each fundraiser go directly to the organization.

*The purpose of this Challenge is to raise funds for the American Cancer Society by cycling 300 miles during March.*

### What is a Challenger?

An American Cancer Society Challenger is someone that joins one of our monthly Challenges and turns their hobbies and passion into ways to support the American Cancer Society's work, including breakthrough research, patient programs and services, and a free 24/7 cancer helpline. Together, as Challengers, we will ensure everyone has an opportunity to prevent, detect, treat, and survive cancer.

### How can I tell the American Cancer Society sponsors this Challenge?

We understand you want to ensure your funds are going toward the American Cancer Society mission. There are a few ways to ensure that you're supporting the American Cancer Society. At the top of the group page, at the bottom of the banner image, you will see the label "Group by American Cancer Society," which links to our official Facebook page. Additionally, under the "Members" tab, you will see our official Facebook page listed as a group admin. Last, we list all our Challenges on our website [here](#), so you can keep up with the latest ways to support us.

## About the Challenge

### **Do my miles have to be done in March? Can I do more than 300 miles?**

We aim to cycle 300 miles during March, but you can start and finish a bit early, or change the Challenge quantity, to hit your own goals!

### **How do I track my progress?**

We have a free and printable PDF daily tracker that you can download to record your progress after you finish each day. You can find this tracker [here](#) and in the Featured section of the Facebook Group! You can then update the printable tracker with how many miles you complete! Make sure you post updates on your fundraising page, too! By posting often, your friends and family will follow your progress and be excited about donating.

### **Do I have to provide proof of completion?**

Absolutely not! We trust you! But it is a great idea to post updates on your progress to your fundraising page to help encourage others to donate and keep going. Remember, the more you share, the more you will receive in donations.

### **What if I fail to complete the Challenge?**

We would love to see everyone complete the Challenge, but we understand that cycling 300 miles might not be feasible for everyone to complete in a month. Every mile you log gets us closer to our goal, so thank you for participating!

### **Is there an age limit to take part in the Challenge?**

There is no age limit, but we do want people to feel comfortable with the Challenge and not push beyond their limitations. Remember: If you are under 18, you need a parent or a guardian to agree that you can take part in the Challenge.

### **Can my friends and family join the Challenge?**

They sure can! Ask them to follow the link in the Facebook group to register and set up their fundraising page.

## Registration Process

### **Is the registration free?**

Yes, the registration is completely free. We strongly encourage you to start a fundraiser so you can help support the mission of the American Cancer Society.

## **Where do I register and create my fundraiser?**

After you join the Facebook group, you will find the registration link in the Featured section. Fill out the form and click the "Submit & Activate a Fundraiser" button. At that time, you will be directed to your personal Fundraising Page. Once on the page, you can edit the name and donation target. Be sure to invite your friends to follow you. An email will be sent to you to confirm we received your registration details. The registration will be open until March 31, 2026.

## **Does the American Cancer Society ever charge for merchandise?**

No! The American Cancer Society will never ask you to pay for anything. We are only seeking donations on individual fundraisers created from the Challenge. If you see any merchandise advertised with a cost, please report it to our group admins, and we will take further action.

## **Medal**

### **My medal hasn't arrived yet. When can I expect it to be delivered?**

Please allow three to four weeks for delivery after you have received \$25 in donations.

### **Can I start the Challenge without my medal?**

Absolutely! You can start tracking your progress on the first day of March. When your medal arrives, snap a picture of yourself wearing it to post on your fundraising page and the group page for everyone to see!



## **Donations**

### **How much do I have to raise?**

Your Facebook fundraiser will provide you with a target amount. You are allowed to set your goal at any amount. Just remember that every dollar donated helps us in the fight against cancer.

### **Can I donate to my own page?**

Yes, of course! Lead by example and invite friends and family to donate, too!

### **Can a person donate more than once?**

Yes! There are no limits on how many donations one can make.

### **My friend accidentally donated the wrong amount. Can they get a refund?**

Please have your donor reach out to Facebook using this [link](#).

### **My friend lives in a different country and wants to donate. Is that possible?**

If Facebook is available in their country, yes, they can. If they can't donate through Facebook, they can donate directly to the American Cancer Society [here](#).

### **My page still needs donations. How do I encourage people to donate?**

Have you invited friends on Facebook to donate? A great way to kick off your fundraising is by posting the Fundraiser to your Facebook page and tagging friends to ask them to give.

### **My friends don't have Facebook. Can they still donate to my Fundraiser?**

Unfortunately, they cannot donate directly on Facebook, but there are still options to give!

- Donate online to the American Cancer Society [here](#).
- Collect cash: You can deposit the amount of cash collected into your bank account, then donate that amount to your Fundraiser yourself!
- Mail a check to this address:  
American Cancer Society  
PO Box 6704  
Hagerstown, MD 21741

## **About the Fundraising Page**

### **Where do I set up my fundraising page?**

Follow the link in the Featured section or the description of the Facebook group to register. Once you fill out the form, click the "Submit & Activate a Fundraiser" button, and you will be directed to your personal fundraising page! You can edit the name and donation target there, and invite your friends to follow you.

### **Is my fundraising page public?**

Yes, once you set up a fundraising page, it can now be seen on Facebook publicly. This allows all of your friends and family to donate and share it!

### **Can I edit the information to make it in memory of a loved one?**

Yes, you can. There is an Edit (or Manage) button on your fundraising page where you can make your tribute for your loved one and edit all information.

### **My fundraising page has ended. How do I fix this?**

Unfortunately, once your page has finished, you can't reactivate it. You will need to start a new one with the link in the Facebook group!

### **Can I share my page outside of Facebook?**

Yes, you can! All your friends and family should be able to follow the link and donate to your fundraising page, as long as they also have a Facebook account.

### **How do I find my fundraiser?**

Go to [facebook.com/fundraisers](https://www.facebook.com/fundraisers)

### **When I try to register, it says my email is already in use. How do I start my fundraiser?**

Check your email for a link to continue your registration. You may want to double-check your spam folder! If you are still having trouble, reach out to your group's admin for assistance.